

## Australian Copyright Council Customer survey 2008 for Sydney

Thank you for participating in our copyright training program in Sydney recently.

To ensure that our future training and resources meet your needs, we'd be grateful for a few minutes of your time to respond to all or any of the following questions.

Question	Response
1. How did you hear about our 2008 training program?	
2. Are there ways we could better communicate information about our training program?	
3. Did the training session meet your needs and expectations?	Yes
	No
	If no, please specify
4. Do you think our training sessions are good value for money?	Yes
	No
	If no, please specify
5. Do you think our training sessions are good value for money?	Yes
	No
	If no, why not?
6. Would you be interested in online copyright training?	Yes
	No
	If yes, what topics would you be interested in?
7. Have you participated in online training (on any topic) that you thought was successful?	Yes
	No
	If yes, what was the training and what features contributed to its success?
8. Have you participated in online training (on any topic) that you thought was unsuccessful?	Yes
	No
	If yes, what was the training and what features hampered its success?
9. What other copyright resources would be useful to you?	
10. Any additional comments or suggestions?	
11. Would you be happy for one of our staff to call you regarding our future training and resources?	Yes
	No
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